



Newsletter

With this newsletter we would like to inform you about the latest developments in the field of the International Standard for Pilot Organisations (ISPO). ISPO is a quality management system of and for maritime pilots and set up by maritime pilots. The aim of the code is to continuously improve the quality of pilot services and to share and coordinate this with our stakeholders.

New ISPO certified organisations

Let's start with the good news right away. Two pilot organisations have joined ISPO in 2020. The two organisations that meet the ISPO standard are the *Kystverket Lotsjenesten* (Norwegian Pilot Service) and - very recently – the *Corporación Prácticos del Puerto de Santander* (Santander Pilot Service). Great that there are again two pilot organisations that meet the standard we have set ourselves. As the interest in ISPO is still considerable, we expect that more pilot organisations will join in 2020. The more the better! If more and more pilot organisations join ISPO, the value of the standard will increase. With the entry of the Norwegian and Santander Pilot Services, the total number of pilot organisations that comply with the ISPO code has risen to 23 worldwide.

ISPO Conference 2020

The International User Group organises annual ISPO Conferences. Unfortunately, due to the COVID-19 pandemic, it was not possible to organise the annual ISPO Conference in 2020. We very much regret this as it is important to meet and exchange knowledge on a regular basis. The Conference is also an important means of showing our stakeholders how we intend to keep the quality of pilot services at a high level. Close contact with our stakeholders is crucial in this respect. We strive to maintain a high level of dialogue with our stakeholders, despite the Covid-19 challenges.

ISPO Conference 2021

We hope that the ISPO Conference 2021 in Cork will be able to take place. It is the intention to welcome a new president during that ISPO Conference. Willem Bentinck has announced that he will resign as chairman of the IUG in the autumn of 2021.

In conclusion

Then it only remains for me to wish you a very nice summer holiday. The Covid-19 pandemic has caused seismic shifts in how we live and how we work, so a well-deserved summer holiday will help to recharge our batteries. If you have any questions about this letter or about the ISPO code in general, do not hesitate to contact us.